

3800 Series Suction Regulator Warranty

WHAT IS COVERED

- Any defects in materials or workmanship of all Boehringer 3800 Series Regulators that are less than 12.5 years old from the manufacturing date, regardless of the original purchaser or current clinical owner.
- Any repairs required to return regulators to manufacturer specifications.

WHAT IS NOT COVERED

- 3800 Series Regulators older than 12.5 years.
- Any damage caused by abuse, misuse, modification or unauthorized repair.
- Cleaning of contamination that is severe and/or obvious.
- Missing major parts.
- Significant metal damage including thread damage.

OUR COMMITMENT

- All repairs will be ready for shipment within 5 business days of receipt
- All repaired regulators will meet current Boehringer specifications.
- In the highly unlikely event, the unit cannot be repaired, we will replace or provide a refund. If desired, we will send back the unfixable unit.

HOW TO GET SERVICE

- Call Customer Service at 800-642-4945 or email orders@boehringerlabs.com to obtain a Return Materials Authorization (RMA).
- Provide purchase order for the repair if out of warranty.
- Mark RMA on outside of shipping box.

IN NO EVENT SHALL BOEHRINGER OR ANY OF ITS REPRESENTATIVES BE LIABLE FOR CONSEQUENTIAL, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE OR ENHANCED DAMAGES, REGARDLESS OF WHETHER SUCH DAMAGES WERE FORESEEABLE, WHETHER OR NOT CUSTOMER WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND THE LEGAL OR EQUITABLE THEORY (CONTRACT, TORT OR OTHERWISE) UPON WHICH THE CLAIM IS BASED. CUSTOMER'S REMEDY FOR ANY CLAIMS AGAINST BOEHRINGER (CONTRACT, TORT OR OTHERWISE) SHALL BE LIMITED TO REPAIR, REPLACEMENT OR REFUND AT BOEHRINGER'S OPTION.